

KENT COUNTY COUNCIL – PROPOSED RECORD OF DECISION

DECISION TO BE TAKEN BY:
Cabinet Member for Adult Social Care

DECISION NO:
17/00068

For publication

Key decision

Affects more than 2 Electoral Divisions and expenditure of more than £1m

Subject: Adult Social Care Case Management ICT System

Decision: As Cabinet Member for Adult Social Care, I propose to:

- a) **PROCURE** a replacement ICT Case Management system for Adult Social Care Case Management ICY System; and
- b) **DELEGATE** authority to the Corporate Director of Adult Social Care and Health, or other nominated officer, to undertake the necessary actions to implement the decision

Reason(s) for decision:

- Expiry of contract of existing case management system in April 2019
- Expiry of contract for domiciliary provider payments system in October 2019
- Opportunities to achieve efficiencies and improve delivery of service to social care clients through implementation of modern workflow based social care case management system
- Requirement for system supporting open interface standards to facilitate integration with Health and support the Kent and Medway Sustainability and Transformation Plan

Financial Implications: There will be an initial capital cost of up to £6.5m to cover enterprise licences for the new software solution, implementation services (from the system supplier) and implementation project team (KCC and temporary contract resources). The expected ongoing revenue cost will be comparable to that for the current SWIFT/AIS system at approximately £0.35m for hardware and software support and maintenance but represents a significant improvement in functionality. There will be a one-off revenue pressure of approximately £0.73m in 18/19 and £0.22m in 19/20 due to the transition from the old to the new system, the need to parallel run the two systems for a short period of time and the cost of additional resources (staff and venues) to provide training to approximately 1800 staff.

Legal Implications: The procurement has been conducted as a Competitive Process with Negotiation in accordance with Kent County Council's financial regulations and 'Spending the Council's Money' guidelines.

Equality Implications: An initial Equality Impact Assessment has been undertaken. The only affected group will be staff with disabilities. Adherence to accessibility standards is a mandatory requirement of the procurement. Staff should be no worse off than currently and a new system may offer some improvements. The solution will be tested with the accessibility software used by staff as part of the implementation project.

Cabinet Committee recommendations and other consultation: The proposed decision will be discussed at the Adult Social Care Cabinet Committee on 29 September 2017 and the outcome included in the paperwork which the Cabinet Member will be asked to sign.

Any alternatives considered:

None available

Any interest declared when the decision was taken and any dispensation granted by the Proper Officer:

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signed

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date